

ACCESSIBILITY STATEMENT

St. Agnes Credit Union is committed to providing accessible financial services for all members in accordance with the European Accessibility Act 2025 (EAA).

We continually review and improve the accessibility of our services, communications and documents to help ensure they are accessible to all members, including people with disabilities and those with diverse accessibility needs.

We recognise that members may have a wide range of accessibility requirements, including visual, hearing, physical, cognitive, learning or language needs. We are committed to providing reasonable support so that everyone can access our services.

Members can choose to access our services digitally or in person, depending on what best meets their needs. If you require information in an alternative accessible format or need assistance accessing any of our services, we will do our best to provide appropriate support.

If you have any accessibility requirements or wish to provide feedback about the accessibility of our services, please contact us:

Telephone: 01 455 5670

Email: info@stagnescu.ie (please include "Accessibility" or "EAA" in the subject line)

In person: Visit our branch and a member of staff will be happy to assist you.

This statement will be reviewed regularly to support our ongoing commitment to accessibility.

06.07.2026